

REEMPLOYMENT SERVICES PERFORMANCE REPORT

STATE: New Mexico

DATE: October 13, 2005

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how the activities were accomplished. Include milestones, and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

New Mexico's program has not changed in that we continue to provide early intervention services to claimants by offering assessment services, case management, and a variety of workshops that claimants can select from. Workshops are posted and available at various times throughout the week for the convenience of the claimant who desires staff assistance and structured activities. At the conclusion of each workshop, evaluations are provided to each claimant; responses have been extremely positive and claimants have stated that the information received would definitely aid them in securing employment. There are also self-help activities whereby claimants who are familiar with computers and the Internet can conduct their own job search and benefit from the labor market information that is available to them.

New Mexico operates a U.I. Call Center environment that does refer claimants to the enhanced services offered through the Reemployment Services program. The Reemployment Allotment Services program is operated in six different local One Stops and Workforce Development Centers. We are finding that claimants continue to come into our offices for staff assisted services; this is another way in which we are able to promote and provide enhanced services to claimants. Claimants who are job ready and meet the job qualifications are immediately referred to employers who have job openings. Those who are not job ready are referred to other support services and WIA for training opportunities.

The NMDOL has also added an excellent career search tool entitled, "Career Prospects System". This system provides information on occupations by interest, education required, salary rates, top jobs, colleges and finding jobs in the current market. This information can be accessed through our website www.dol.state.nm.us under the Labor Market Information tab.

OUTCOMES

	Planned	Actual
1. Placement Rate Increase	10%	20%

Justification:

New Mexico's job market appears to be in a stable holding pattern, with few widespread layoffs and a gradual trend of increased hiring by employers. Even the state's worst performing industries are faring better than in the past with any repeated job losses being negligible. Overall, the state has added 15,600 jobs over the last year and we rank 13th highest for job growth among the states.

	Planned	Actual
2. U.I. Benefit Exhaustion Rate	25%	43.07

Justification:

Many New Mexico claimants were employed by businesses that closed and moved out of state and like businesses were not replaced. An example of this situation is call centers that closed in rural areas and were not replaced. This situation has lengthened the amount of time that claimants received U.I. benefits.

	Planned	Actual
3. Claimants Participating in RES	50% Increase	40%

Justification:

The 10% decrease was due to the fact that because we now have a call center environment, we have fewer claimants coming into the local offices where RES workshops are advertised and provided. This has negatively impacted the number of claimants participating, coupled with our inability at this time to profile claimants.

	Planned	Actual
4. Number of Weeks Claimed	17	17.9

Justification:

This .9 increase is due to economic conditions primarily in rural areas where claimants are having difficulty finding comparable jobs or they are enrolled in training opportunities that allow them to continue receiving benefits while in school.